



HCR Help Hub - Legal Services for Schools

As the education landscape continues to evolve, the legal challenges facing schools and academies can sometimes feel overwhelming. We know how important it is to have quick and straightforward access to expert advice to keep things running smoothly. While some matters do require detailed, in-depth support, many issues can be resolved swiftly over the phone or by email — without the need for formal instructions. To this end we are pleased to offer HCR Help Hub.

How does it work?

HCR Help Hub is a general legal retainer designed to cover all legal questions that can be answered either via phone or email in 30 minutes. You simply need to contact us and one of our lawyers will be in touch. We will always aim to respond on the same day as the enquiry is made

How much does it cost?

The cost for HCR Help Hub is based on the number of the pupils at the school. We always tell you if we believe that the issue requires more time to resolve than the 30-minute limit and provide you with a clear estimate before any additional costs are incurred.

Is there a limit on how much I can use HCR Help Hub?

We do not place any limit on the number of enquiries raised.

What type of questions we are regularly asked?

As you would expect from a full-service law firm we have expertise in a huge range of legal areas. In keeping with current trends in the education sector we are often asked questions on:

Admissions

Governance
issues

Handling parental
complaints

Subject access requests
and data protection

Exclusions

SEN

Real estate

Employment

We are also able to support with more specialist matter such as:

Pension matters

Construction issues

Contractual disputes

Intellectual property



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